

Dear Parent,

Welcome to our dental practice. Dr. Mike and his team look forward to meeting you. We are committed to taking good care of you.



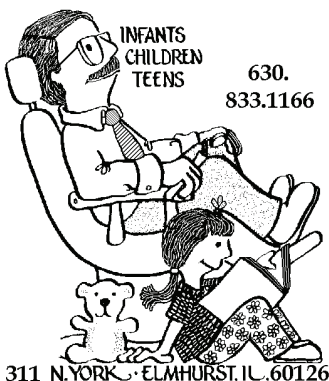
We want to let you know what will happen at the first visit with Dr. Mike. This information is designed to help the first visit run as smoothly as possible. We want to help your child learn to become an excellent dental patient who willingly accepts routine dental care.

Preparing your child at home prior to the initial visit is very important. Dr. Mike suggests the following tips to make your child's first visit to our office a positive one:

- (1) Your child's dental visits are going to be a normal part of growing up. Speak positively about coming to see Dr. Mike.
- (2) If you feel your child may be anxious about their dental visit, it may best to wait until the day of their appointment to let them know they are going to see Dr. Mike.
- (3) If your child should ask questions, explain that will Dr. Mike and his helper will count their teeth and possibly take some pictures.
- (4) Please do not threaten your child with a visit to the dentist for anything...misbehavior, not brushing, eating the wrong thing, etc.
- (5) If you are afraid of the dentist, try not to share your fears with your children.

Attached please find a "Welcome" brochure, a medical history and patient information sheet, and a dental insurance "Facts You Should Know" form. Please fill out the forms completely and mail or fax them back to our office in advance of your visit. Filling these forms out at home will let you do so at your own pace and will allow us to see your child more quickly upon arrival. If you have dental insurance please send a completed form and/or a copy of the card.

Michael D.
EWERS
PEDIATRIC
DENTISTRY



Please return these forms via fax (630.833.1103) or mail within 5 business days of your child's dental appointment. If we have not received your child's registration forms within 5 business days of their appointment, we may have to postpone their visit.

Email: DrMike@DentistryForKids.com

You can expect the following during your child's first visit:

1. We will review your child's health history with you.
2. We will spend time with your child to get acquainted and to assess their emotional development.
3. We will try to build a comfortable relationship with your child by asking questions so that they are involved with the appointment.
4. We will discuss any areas of concern with you.
5. We may take x-rays and/or intra-oral photos of your child's teeth.
6. We will keep this first visit very low-key. We will TELL your child what is going to be done. Then we SHOW them what is going to be done. Then we DO it.
7. We will always tell your child when even the slightest thing goes well. We want to positively reinforce your child to establish good behavior.
8. If further treatment is necessary, Dr. Mike will discuss this fully with you at a separate case discussion appointment. We want you to fully understand any proposed treatment for your child.
9. If no problems are detected, an appointment for a cleaning and brushing instructions will be made at your convenience.

Dr. Mike is committed to making dental care fun for kids. Starting pediatric dental care early in life allows for early detection of dental problems, and establishes good oral hygiene and eating habits.

Your child, with your help and cooperation, can become a great dental patient with a healthy mouth and a happy smile.

We look forward to meeting you and your child in the near future.

Warmly,

The Dentistry for Kids Team

FOR OUR PATIENTS WITH DENTAL INSURANCE – FACTS YOU SHOULD KNOW!

In an effort to deliver optimal care, we would like to share some facts with you regarding insurance that may play a role in your treatment plans. We are dedicated to assisting you in any way possible with your insurance, but feel you need to know the facts!

- We do not base our clinical exam or your child's treatment plan on what your insurance covers or doesn't cover.
- We work for you, not the insurance company and we have no control over how well they pay or how they treat you.
- Dental insurance is very limited, and only designed to assist you in the payment of fairly basic dental care. Many dental procedures, although deemed necessary or seemingly routine, are not covered by insurance. Many plans state 50% to 100% coverage, when in actuality the coverage is quite a bit lower. This is due to their established "usual and customary fees", which are most often, much lower than the actual cost of treatment. These base figures are usually kept low, but in no way indicate that the fee for your dental care is above the average for your geographical area. Your benefits are largely determined by the plan guidelines your employer has purchased for you. They vary from company to company within the same insurance carrier and may have nothing to do with what is "usual and customary". All dental insurance plans have a yearly and sometimes lifetime maximum. Treatment that exceeds this amount is not covered.

Our policy is as follows:

1. A credit card must be on file for us to accept direct assignment from your insurance company.
2. If any payment from your insurance company becomes 60 days past due, your credit card will be billed for any balance due. Upon receipt of the insurance check, a credit will be applied to your credit card.
3. We will file a pre-treatment estimate for treatment over \$250 as a service to you. Please be aware that some insurance companies may not honor a pre-treatment estimate or may alter it. Again, you will be responsible for any non-payment or short-payment by the insurance company.
4. It is entirely your responsibility to keep track of any yearly or lifetime maximums that you may have with your policy. Sometimes we don't even receive this information from the insurance company. You will be responsible for any additional charges incurred.
5. Because of the inconsistencies in secondary insurance benefits, we do not accept assignment of secondary benefits. We will gladly file your secondary claim forms for you, and ask that the payments from your secondary insurance company *be assigned to you*.

We apologize that we have to have such an involved office policy concerning insurance. From past experience, however, we have learned that sometimes there is a big difference in what coverage you think or have been told that you have and what the insurance company actually pays. The bottom line of our policy is that we will help you all that we can, but any difference in what the insurance company pays and the charges for the services that we provide for your child is due from you.

Please sign that you have read and understand this. Thanks for your understanding.

Signature of parent or guardian

____/____/____
Date